

MEMBERSHIP CRITERIA

The main activity of **SPDEI** members is to sell electronic components through franchise contracts established with components manufacturers, offering their customers:

- Security of supply
- Access to a franchised inventory adapted to market requirements
- Commercial and technical product knowledge in partnership with manufacturers
- Products sold under warranty of represented manufacturers
- Repack and handle products according to industry best practices

The **SPDEI** members shall contribute to the commercial statistical monitoring of the association by providing information regarding their company activity in compliance with competition law..

WORKING ETHICALLY

The **SPDEI** member shall commit to behave sincerely and respectfully toward its customers, suppliers and fellow members.

- 1 He shall make all necessary efforts to carry out the contract concluded with his customer adequately and provide all necessary information in a timely manner. He also commits to have sufficient funding to support the contract.
- 2 The member shall certify that he has taken out an insurance policy adapted to his business and covering his civil liability.
- 3 **SPDEI** may act as a mediator between parties in case of conflict relating to ethic and behavior of one of its members.
- 4 **SPDEI**, through its Executive Board of Directors, reserves the right to question its members in case of failure to comply with this Charter and ask for detailed and individual explanations or even undertake an exclusion in case of serious misconduct..
- 5 The **SPDEI** member shall invest in technical and commercial training for his team in order to meet market requirements.
- 6 The **SPDEI** member shall comply with regulation against illegal work (French decrees N°92508 of the 11th of June 1992 et N°97638 of the 31st of May 1997).

A COMMITMENT AGAINST COUNTERFEITING

The **SPDEI** member shall fully engage in the battle against counterfeiting by making sure of the origin of the products sold. As part of its franchise agreements, he shall purchase from the manufacturers, in any other cases, he shall set up a process insuring full product traceability and source identification.

The **SPDEI** member shall clearly inform his customers whether or not the product sold is from a franchised source.

FOR AN ENVIRONMENT-FRIENDLY ELECTRONIC INDUSTRY

The **SPDEI**, member of the FIEEC (French federation of electrical, electronic and communication industries) shall assist its members in setting up an environmental policy that complies with business economical and technical constraints as well as meeting Society's expectations. In particular, the member shall keep a watch on environmental regulation under preparation and relevant to our activity.

QUALITY INSURANCE

The **SPDEI** member shall commit to set up a Quality Insurance Program if he is not at least certified ISO 9001.

The **SPDEI**, active member of the FIEEC, shall will provide assistance in the implementation and follow up of industry regulations.

SPDEI Board of Directors. June 29th, 2010